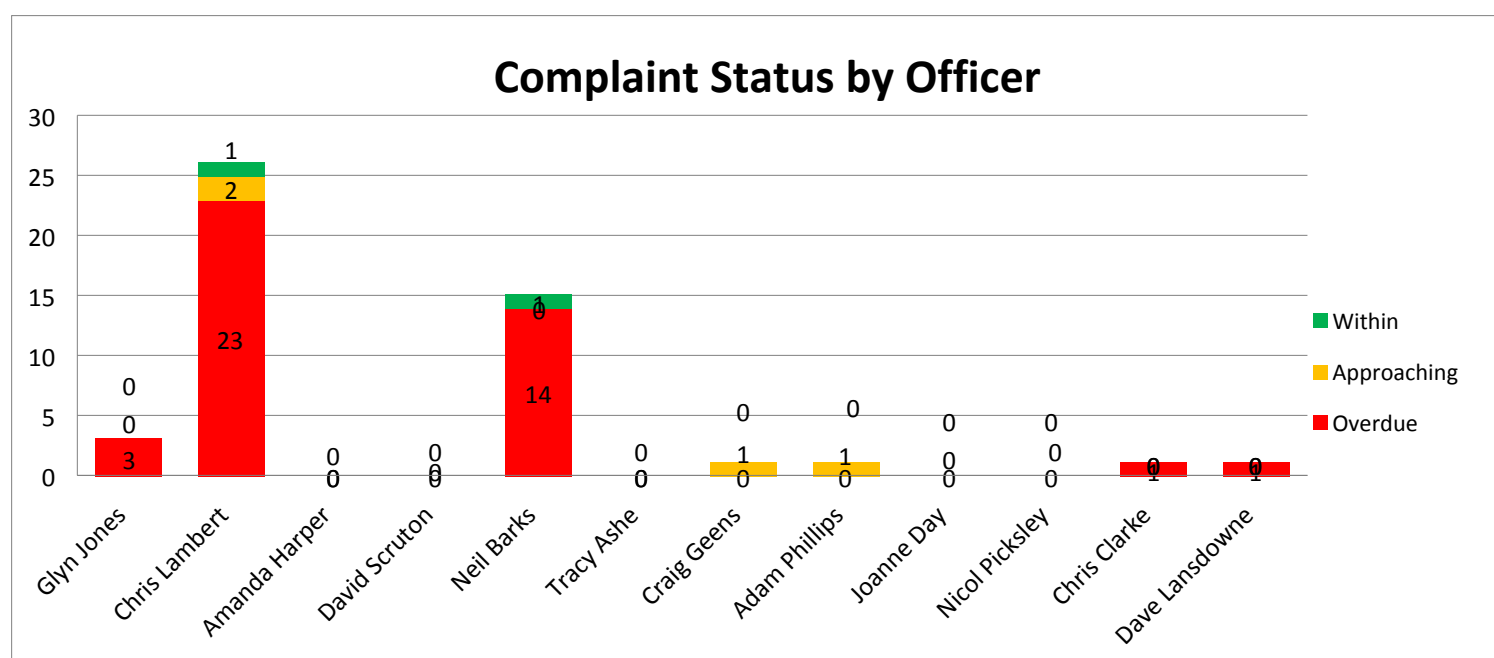
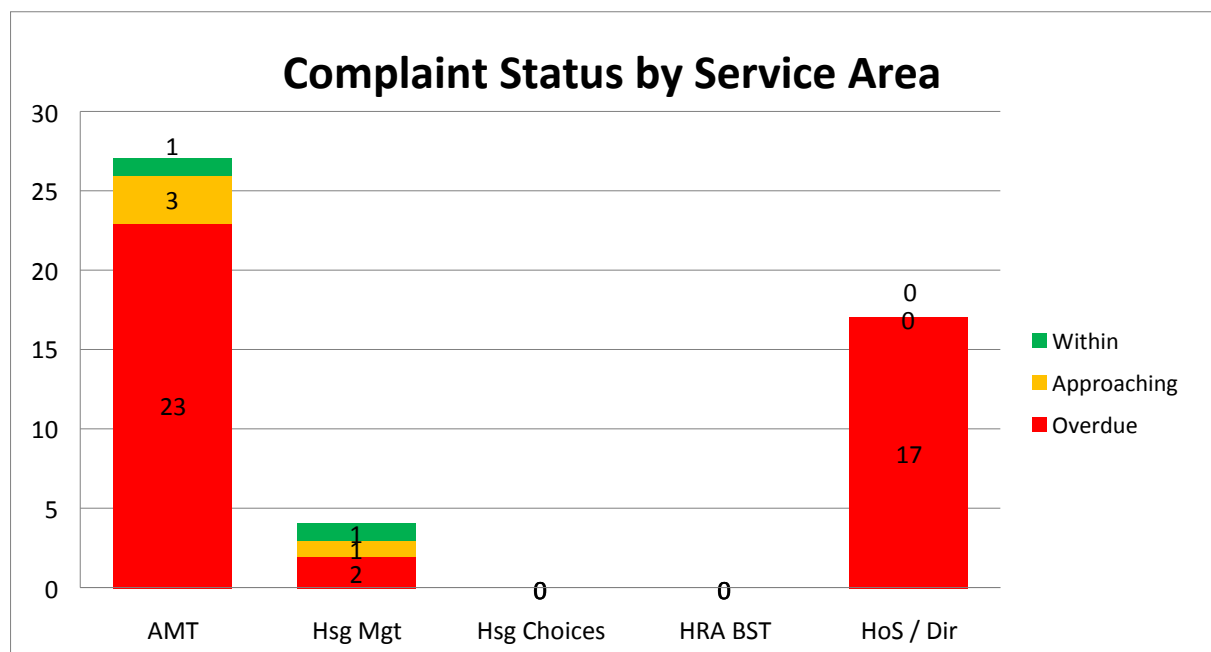
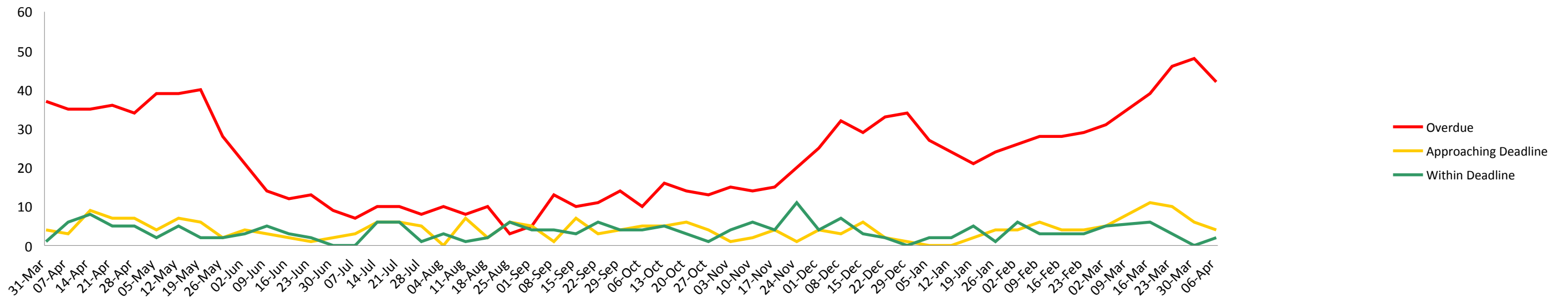


	Overdue	Approaching	Within
AMT	23	3	1
Hsg Mgt	2	1	1
Hsg Choices	0	0	0
HRA BST	0	0	0
HoS / Dir	17	0	0
TOTAL	42	4	2

	Overdue	Approaching	Within
Glyn Jones	3	0	0
Chris Lambert	23	2	1
Amanda Harper	0	0	0
David Scruton	0	0	0
Neil Barks	14	0	1
Tracy Ashe	0	0	0
Craig Geens	0	1	0
Adam Phillips	0	1	0
Joanne Day	0	0	0
Nicol Picksley	0	0	0
Chris Clarke	1	0	0
Dave Lansdowne	1	0	0
TOTAL	42	4	2



Number of Complaints in Each Category Over Time



Complaints Received and Responded to by Week

